

Boston Spa Academy Tennis Centre.

To help us improve the tennis centre, we welcome feedback from all our participants. Please take a few moments to complete this form.



Name (optional):

Age (optional):

How long have you been attending the venue?

Why did you choose to join this venue?

If you joined in last 5 years, how did you find out about the venue?

Are you a member of British Tennis? Yes / No

Please circle the relevant number next to each statement, or leave blank if the statement does not apply to you: (6 being the highest)

The venue is very welcoming	1	2	3	4	5	6
The venue is well managed	1	2	3	4	5	6
All the courts are maintained to a good standard	1	2	3	4	5	6
H&S at the venue is given appropriate attention	1	2	3	4	5	6
Safeguarding duties/responsibilities are upheld by the venue	1	2	3	4	5	6
Procedures for raising safeguarding concerns are in place	1	2	3	4	5	6
The court booking system works well	1	2	3	4	5	6
Competitions/tournaments are enjoyable	1	2	3	4	5	6
Competitions/tournaments are well organised	1	2	3	4	5	6
League participation is managed well	1	2	3	4	5	6

Are there enough opportunities for adult coaching? Yes / No (please comment further below)

What do you like most about the venue?

What do you like least about the venue?

Would you like to see anything new at the venue?

Will you continue to participate at the venue? Yes / No (If not, why not?)

Any further comments?

Many thanks you for your time! Please return this form on line to : enquiries@ac-tenniccoaching.co.uk or to Jo Coverdale, Welfare Officer, Boston Spa Academy Tennis Centre.